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Información sobre el libro

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Texto breve:

The dental team approach is the future of oral healthcare provision. Team members must have shared goals, understand their roles and responsibilities and must react to situations as a team. This book promotes the adoption of the team approach so important in modern oral healthcare provision.

Contens

Chapter 01. Changing society: moving with the times
Chapter 02. Understanding and respect: caring for patients with special needs
Chapter 03. Patient interaction: engendering trust and confidence
Chapter 04. Handling patient complaints: negative to positive outcomes
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Chapter 10. Handling disputes
Chapter 11. Companies and commerce
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Chapter 15. Observing regulations
Chapter 16. Keeping up to date

Categorías: Gestión de prácticas, Equipo de práctica, Odontología en general