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Información sobre el libro

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Texto breve:

The dental team approach is the future of oral healthcare provision. Team members must have shared goals, understand their roles and responsibilities and must react to situations as a team. This book promotes the adoption of the team approach so important in modern oral healthcare provision.

Contens

Chapter 01. Changing society: moving with the times

Chapter 02. Understanding and respect: caring for patients with special needs

Chapter 03. Patient interaction: engendering trust and confidence

Chapter 04. Handling patient complaints: negative to positive outcomes

Chapter 05. Making the working environment safe

Chapter 06. The workplace

Chapter 07. Team roles and responsibilities

Chapter 08. Efficiency and effectiveness

Chapter 09. Stress avoidance

Chapter 10. Handling disputes

Chapter 11. Companies and commerce

Chapter 12. Working with company representatives

Chapter 13. What is professionalism?

Chapter 14. Confidentiality, consent and recording keeping

Chapter 15. Observing regulations

Chapter 16. Keeping up to date

Categorías: Gestión de prácticas, Equipo de práctica, Odontología en general

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