


Auflage: 1st Edition 2015  
Seiten: 352  
Einband: Softcover  
ISBN: 978-0-86715-690-4  
Artikelnr.: B6904  
Erschienen: Dezember 2015

Preis  
Änderungen vorbehalten!

\$5.00

#### Quintessence Publishing Company, Inc.

 411 North Raddant Road  
Batavia  
Illinois IL 60510  
Vereinigte Staaten von Amerika

 +1 (0)630 / 736-3600

 +1 (0)630 / 736-3633

 [contact@quintbook.com](mailto:contact@quintbook.com)

 <https://www.quintessence-publishing.com/usa/en>

## Buch-Information

**Autoren:** Lance Brendan Young / Cynthia Rozek O'Toole / Bianca Wolf

**Titel:** Communication Skills for Dental Health Care Providers

**Kurztext:**

This evidence-based textbook presents the essential communication strategies clinicians should know to facilitate interaction with patients. With a focus on practical strategies instead of dense communication theories, the authors facilitate improved patient-provider communication and demonstrate how to elicit accurate patient information during the health interview, communicate effectively during examinations and procedures, and present preventive and restorative treatment plans from a patient-centered perspective.

**Contents**

Part I. Communication Fundamentals

Chapter 01. Understanding Communication

Chapter 02. Preparing for Patient Communication

Chapter 03. Developing Cultural Competence

Part II. Interaction Skills

Chapter 04. Enhancing Listening Skills

Chapter 05. Improving Verbal Skills

Chapter 06. Refining Nonverbal Communication Skills

Part III. Communication During the Appointment

Chapter 07. Initiating and Interviewing

Chapter 08. Interacting During and After Procedures

Chapter 09. Presenting Treatment Plans

Part IV. Communication Challenges

Chapter 10. Managing Life Span Challenges

Chapter 11. Managing Hearing and Speaking Challenges

Chapter 12. Managing Stigma Challenges

**Fachgebiet(e):** Fachübergreifend, Praxismanagement