



Autoren: Ruth Freeman / Gerry Humphris
Titel: Communicating in Dental Practice
Untertitel: Stress-Free Dentistry and Improved Patient Care
Reihe: QuintEssentials of Dental Practice

Kurztext:

This book focuses on major communication challenges in clinical practice—that is, communicating effectively with anxious, "difficult", or dissatisfied patients; communicating and integrating preventive and oral health messages and education in primary dental care; and finding ways to improve patient care without adding to the stress of frontline clinical practice. Implementing the strategies devised by these international experts can dramatically improve the success of any dental practice.

Contents

- Chapter 1. Introduction
- Chapter 2. Basic Communication Skills
- Chapter 3. Advanced Communication Skills
- Chapter 4. Communicating in Special Dental Situations
- Chapter 5. Understanding and Finding Solutions: The Dentally Anxious Patient
- Chapter 6. Understanding and Finding Solutions: The "Difficult" and Dissatisfied Patient
- Chapter 7. Preventive Health Principles for Dental Practice
- Chapter 8. Integrating Oral Health Education into Primary Dental Care
- Chapter 9. Communication, Stress and Improved Patient Care
- Index

Fachgebiet(e): Patientenaufklärung, Praxismanagement

Auflage: 1st Edition 2006
Seiten:: 116
Abbildungen: 24
Einband: Hardcover
ISBN: 978-1-85097-099-6
Erschienen: Januar 2006

KVM - Der Medizinverlag

📍 Ifenpfad 2-4
12107 Berlin
Deutschland

☎ +49 (0) 30 / 76180-5

📠 +49 (0) 30 / 76180-680

✉ info@quintessenz.de

🌐 <https://www.quintessence-publishing.com/kvm/de>