



**Edition:** 1st Edition 2024  
**pages:** 176  
**Images:** 46  
**Cover:** Softcover; 15.5 x 23 cm  
**ISBN:** 978-88-7492-216-1  
**Stock No.:** 7838  
**Expected Publication:** November 2024

**Price** £31.00  
Subject to changes!

**Quintessence Publishing Company, Ltd.**

 Grafton Road  
KT3 3AB New Malden, Surrey  
United Kingdom

 +44 (0)20 8949 6087

 +44 (0)20 8336 1484

 [info@quintpub.co.uk](mailto:info@quintpub.co.uk)

 <https://www.quintessence-publishing.com/gbr/en>

## Book information

**Authors:** Andrea Faggian  
**Title:** The Lean Dental Office  
**Subtitle:** Run your practice like the best companies in the world  
**Short text:**

*with the collaboration of Stefano Gracis and Diego Capri*

Technical expertise, passion, and altruism are essential for working in the field of dentistry, but they are not enough to address the complexities that arise on the entrepreneurial side, which can ultimately compromise the professional and personal quality of life of practice owners.

*The Lean Dental Office* is a revolutionary manual for managing dental practices, born from in-depth research in managerial leadership and the most advanced production processes. This book applies the application of the most effective organizational thinking tools, previously used only in major global corporations, to this specific clinical field. It helps increase profits while simultaneously reducing errors, stress, and work hours.

This challenge, which may seem impossible at first glance, has already been successfully met by numerous practices that have relied on the support of Andrea Faggian and a scientific committee of renowned professionals who have embraced his method and are dedicated to spreading it.

In *The Lean Dental Office*, Andrea Faggian, together with colleagues Stefano Gracis and Diego Capri, guides dentists for the first time through the discovery of a broad-spectrum methodologic approach, capable of combining clinical excellence with technologic advancement. It presents an integrated system of theory and practice that enhances the efficiency and satisfaction of every party involved—from close collaborators to patients—enabling efficient work and a better quality of life.

### Contents

Chapter 01. Dental Practices and Business Consulting  
Chapter 02. From Problems to Solutions  
Chapter 03. The Toyota Temple  
Chapter 04. The First Steps  
Chapter 05. Standardized Work as a Starting Point  
Chapter 06. Continuous Improvement: The Fundamentals of Kaizen  
Chapter 07. Developing Skills to Feel Comfortable in Uncertainty  
Chapter 08. Balancing Workloads: Heijunka  
Chapter 09. Doing the Right Things at the Right Time: Just in Time  
Chapter 10. Basic Techniques to Achieve Just in Time With Ease  
Chapter 11. Maintaining Work Efficiency Regardless of People's Reliability: Jidoka

**Categories:** Practice Management, Dental Team