



Edition: 1st Edition 2009
pages: 174
Images: 43
Cover: Hardcover
ISBN: 978-1-85097-121-4
Stock No.: 31351
Published: September 2009

Quintessenz Verlags-GmbH

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Book information

Editor: Slater, Mabel
Title: Dental Team Companion
Series: QuintEssentials of Dental Practice

Short text:

The dental team approach is the future of oral healthcare provision. Team members must have shared goals, understand their roles and responsibilities and must react to situations as a team. This book promotes the adoption of the team approach so important in modern oral healthcare provision.

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Chapter 01. Changing society: moving with the times
Chapter 02. Understanding and respect: caring for patients with special needs
Chapter 03. Patient interaction: engendering trust and confidence
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Chapter 10. Handling disputes
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Chapter 12. Working with company representatives
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Categories: Practice Management, Dental Team, General Dentistry