



Auflage: 1st Edition 2004
Seiten: 164
Abbildungen: 32
Einband: Hardcover
ISBN: 978-1-85097-066-8
Artikelnr.: 31121
Erschienen: Juli 2004

Quintessenz Verlags-GmbH

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Buch-Information

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Titel: Risk Management in General Dental Practice
Reihe: QuintEssentials of Dental Practice

Kurztext:

The need for an effective risk-management strategy for the dental profession has never been greater as dentists face the dual challenges of regulation and legislation and cope with the heightened expectations of an informed public. This book explores the many facets of risk management, including consent, ethical issues, effective communication, complaint resolution, and risk assessment.

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Chapter 01. Understanding Risk
Chapter 02. Principles of Risk Management
Chapter 03. Understanding Human Error
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Chapter 09. Handling Complaints
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Fachgebiet(e): Praxismanagement, Zahnheilkunde allgemein