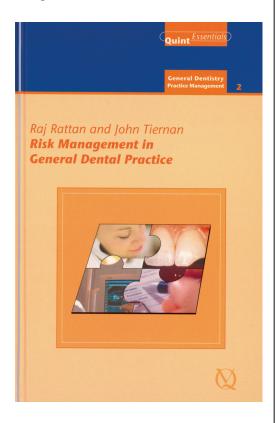
QUINTESSENCE PUBLISHING AUSTRALIA & NEW ZEALAND



Edition: 1st Edition 2004

pages: 164 Images: 32

Cover: Hardcover

ISBN: 978-1-85097-066-8

Published: July 2004

QuintEd Pty Ltd

- Suite 2/38 Albany St NSW 2065 St Leonards Australia
- **3** +61 434521025
- https://www.quintessence-publishing.com/anz/en

Book information

Authors: Raj Rattan / John Tiernan

Title: Risk Management in General Dental Practice

Series: QuintEssentials of Dental Practice

Short text:

The need for an effective risk-management strategy for the dental profession has never been greater as dentists face the dual challenges of regulation and legislation and cope with the heightened expectations of an informed public. This book explores the many facets of risk management, including consent, ethical issues, effective communication, complaint resolution, and risk assessment.

Contents

Chapter 01. Understanding Risk

Chapter 02. Principles of Risk Management

Chapter 03. Understanding Human Error

Chapter 04. Ethical Considerations

Chapter 05. Consent and Communication

Chapter 06. Dentist-Patient Relationship

Chapter 07. Clinical Records

Chapter 08. Clinical Negligence

Chapter 09. Handling Complaints

Chapter 10. Business Risk

Index

Categories: Practice Management, General Dentistry