



Hrsg.: Slater, Mabel
Titel: Dental Team Companion
Reihe: QuintEssentials of Dental Practice

Kurztext:

The dental team approach is the future of oral healthcare provision. Team members must have shared goals, understand their roles and responsibilities and must react to situations as a team. This book promotes the adoption of the team approach so important in modern oral healthcare provision.

Contens

- Chapter 01. Changing society: moving with the times
- Chapter 02. Understanding and respect: caring for patients with special needs
- Chapter 03. Patient interaction: engendering trust and confidence
- Chapter 04. Handling patient complaints: negative to positive outcomes
- Chapter 05. Making the working environment safe
- Chapter 06. The workplace
- Chapter 07. Team roles and responsibilities
- Chapter 08. Efficiency and effectiveness
- Chapter 09. Stress avoidance
- Chapter 10. Handling disputes
- Chapter 11. Companies and commerce
- Chapter 12. Working with company representatives
- Chapter 13. What is professionalism?
- Chapter 14. Confidentiality, consent and recording keeping
- Chapter 15. Observing regulations
- Chapter 16. Keeping up to date

Fachgebiet(e): Praxismanagement, Praxisteam, Zahnheilkunde allgemein

Auflage: 1st Edition 2009
Seiten:: 174
Abbildungen: 43
Einband: Hardcover
ISBN: 978-1-85097-121-4
Erschienen: September 2009

QuintEd Pty Ltd

📍 Suite 2/38 Albany St
NSW 2065 St Leonards
Australien

☎ +61 434521025

✉ admin@quinted.com.au

🌐 <https://www.quintessence-publishing.com/anz/en>