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**Hrsg.:** Slater, Mabel  
**Titel:** Dental Team Companion  
**Reihe:** QuintEssentials of Dental Practice

**Kurztext:**

The dental team approach is the future of oral healthcare provision. Team members must have shared goals, understand their roles and responsibilities and must react to situations as a team. This book promotes the adoption of the team approach so important in modern oral healthcare provision.

**Contens**

- Chapter 01. Changing society: moving with the times
- Chapter 02. Understanding and respect: caring for patients with special needs
- Chapter 03. Patient interaction: engendering trust and confidence
- Chapter 04. Handling patient complaints: negative to positive outcomes
- Chapter 05. Making the working environment safe
- Chapter 06. The workplace
- Chapter 07. Team roles and responsibilities
- Chapter 08. Efficiency and effectiveness
- Chapter 09. Stress avoidance
- Chapter 10. Handling disputes
- Chapter 11. Companies and commerce
- Chapter 12. Working with company representatives
- Chapter 13. What is professionalism?
- Chapter 14. Confidentiality, consent and recording keeping
- Chapter 15. Observing regulations
- Chapter 16. Keeping up to date

**Fachgebiet(e):** Praxismanagement, Praxisteam, Zahnheilkunde allgemein

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